

eBILL SOLUTIONS



COMPREHENSIVE COMPLIANCE

What is it?

eBilling is the process that allows providers to submit medical billing to payors or their agents and receive adjudication outcome notifications, processing status, and optional eligibility information electronically. This process can also include electronic funds transfer (EFT) payments. The state specifies the timelines within which the full processing cycle must be completed.

Jopari Solutions ("Jopari") offers the best product on the market today. Jopari is the industry leader in health industry transaction management processing. Jopari staff is heavily involved with the stakeholder's process in all workers' compensation jurisdictions that are creating and implementing eBilling initiatives. Jopari also is playing a key role with the International Association of Industrial Accident Boards and Commissions' (IAIABC) Medical, ProPay, and ANSI committees, as well as the national ANSI standards board and emerging regional workers' compensation SNIP committees.

Jopari's comprehensive compliance solution wraps around our clients' current bill review and/or claim system workflow – conforming to their business rules and operational requirements.

- Providers submit bills to Jopari via flexible methods: by Web direct data entry, via clearinghouse, practice management system, paper, fax, e-fax or e-mail.
- Provider bills are validated to ensure they meet state clean claim requirements, i.e. all elements necessary to process the bill. Attachments are submitted by the provider, scanned as images, and matched to the bill.
- Bill and attachment images are then loaded into the online adjuster tool or bill review system.
- Acknowledgements are provided at functional, detail and carrier receipt levels
- All adjudication outcomes (explanation of reviews, deletions and rejections) are returned to the provider on the standard 835 remittance advice.
- Optional: EDI medical bill and payment state reporting.
- Optional: complete bill-cycle automation – including EFT and Payer/Payee Portal services

States Initiating eBilling

- Texas and California worked together to develop a standard process framework. Texas began this initiative as part of HB7 in 2005, and moved the process into statewide production beginning 1/1/08.
- The International Association of Accident Boards and Commissions (IAIABC), working with Texas and California, is developing a national standard for workers' compensation electronic medical billing, documentation, remittance and reporting
- California has unveiled eBill draft guidelines, with expected CA/DWC publication of proposed regulations in 3rd quarter of 2008.
- Minnesota AUC is implementing comprehensive medical eBilling starting July 2009
- Oregon plans to implement eBilling after moving to EDI for W/C state reporting
- NY, PA, WA and additional states are developing eBill and medical EDI initiatives

Compliance Now

Texas: Provider Required * Payor Required // **California:** Provider Optional * Payor Required

- Providers (TX) with fewer than 10 employees and if less than 10% of their business is workers' comp related, qualify for TDI/DWC waiver exempting them from eBill compliance requirement. Providers (TX) working toward compliance may apply for a technical/business issues waiver for the period necessary to achieve implementation with an eBill Processing Agent.
- NOTE: CA paper based medical bills will require utilization of standard electronic medical bill data elements 90 days after publication of final rules by the CA Secty of State

THE VALUE WE DELIVER

- A PROVEN, END-TO-END SOLUTION FOR CARRIERS, HEALTH CARE PROVIDERS AND INDUSTRY VENDORS
- WRAPS AROUND CARRIER'S EXISTING BILL REVIEW WORKFLOW
- EXPANDABLE TO ADDRESS NEW STATES AS THEY ROLLOUT, WITHOUT RE-TOOLING OR ADDITIONAL IMPLEMENTATIONS
- FLEXIBILITY TO ADDRESS YOUR CURRENT AND EXPANDING BUSINESS NEEDS
- WE DELIVER A COMPLETE SOLUTION FOR ACHIEVING REGULATORY COMPLIANCE
- ROBUST ATTACHMENT PROCESSING
- WEB TOOL INTERFACE FOR EASY ACCESSIBILITY
- TRANSACTIONS ARCHIVED FOR SEVEN YEARS
- DETAILED BILL LEVEL INVOICING FOR BOTH 837 AND 835/ERA TRANSACTIONS
- ABILITY TO HANDLE BILLS FOR NON-EBILLING STATES
- EDI REPORTING BY STATE
- TRANSACTION REPORTING BY STATE AND TRANSACTION TYPE
- AD HOC REPORTING AVAILABLE ON JOPARI'S EBILL PROCESSING WEBSITE
- EFFECTIVE, CUSTOMIZED PROVIDER RECRUITMENT STRATEGIES
- BACK-END EFT AND PAYEE PORTAL OPTIONAL SERVICES
- COST EFFECTIVE PRICING YIELDING LONG TERM VALUE AND INDUSTRY-BEST ROI

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