

# Operations Engineer

Jopari is a fast growing supplier of web-based medical bill cycle applications for the Property and Casualty Insurance industry, a domain in which aggressive assimilation of health care IT standards is creating excellent career opportunities for highly talented technology professionals.

We are seeking a talented Operations Engineer to join our team. In this position, you will provide production support for multiple databases, application servers and web servers in a hosted Linux environment. You will work closely with our Trading Partners to establish new connectivity; and will monitor exchange of HIPAA transactions (837,835,277) and response transactions (277, 824, and 997). The Operations Engineer will monitor execution of data transport and data transformation services related to processing of inbound and outbound EDI, XML, and proprietary files, and will be responsible for application deployment, incident management, change control, reporting, and data analysis.

## Responsibilities:

- Interact directly with customers and partner organizations to satisfy customer requests and resolve outages and incidents.
- Manage and mitigate application errors in real time.
- Run audit reports to assure transaction integrity and delivery
- Move/add/change/delete customer configurations
- Assist in efforts to improve, analyze, and optimize day-to-day operations and processes.
- Write scripts that perform optimizations tasks
- Create automated jobs and monitoring tasks using Jopari's workflow engine
- Establish and test processes related to installation, security and Disaster Recovery of the servers;
- Assist in accurately determining deployment procedures in order to minimize or eliminate any possible production outages
- Ensure secure access to production systems.
- Debug production problems utilizing transaction logs and SQL

## Knowledge, skills and abilities required:

- Knowledge of X12/EDI
- Healthcare experience
- Knowledge of Apache configuration and troubleshooting.
- Strong communication skills, ability to work with clients vendors and trading partners
- Experience with Oracle PL/SQL
- Knowledge of SAS 70 certification process and HIPAA helpful
- Proficient in Apache Tomcat, RMI
- Strong verbal, written, and analytical skills
- Must possess troubleshooting and problem diagnostic skills
- General knowledge of database administration and systems analysis procedures
- Proficient Windows and Linux operating system skills
- Willing to work additional hours or a nonstandard shift to meet business needs.
- Minimum B.S in Computer Science or equivalent formal training

## Technologies:

Linux, Oracle 10g

JAVA, J2EE, EJB, SOAP, JSP, XML, HTTP, Servlets, RMI, JDBC  
Apache, Tomcat, STRUTS Log4j  
Openssh, ftp, WebSphere MQ, NFS, SAMBA, PGP, Eclipse, CVS